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Senforce CC t/a Quatro Security Services

1 November 2017

Dear Valued Client,

Re: Increase Security Measures

We have seen a recent increase in attacks on high-end stores with the primary target being perfume, jewelry, high-end clothing and cell phone shops. Whilst we live in a false sense of security believing that an alarm system and/or security staff in the facility will prevent these attacks this cannot be further from the truth.

Isolating security staff and a turnaround time of less than 5 minutes allows substantial time for a clear getaway, this usually long before your appointed armed response arrives at the scene. Whilst there is no way to completely "burglar-proof" infrastructure, one can make the facility less appealing for opportunity-seeking robbers by improving basic security.

Lighting and signs

- Entrances, elevators, lobbies, and stairways to be well lit;

Doors and windows

- Exterior doors secured using a deadbolt lock, with a minimum one-inch throw;
- Sliding doors and windows must be secured against forced locks and/or lifting out their frames;
- All fire exits securely locked from the inside;
- Double-hung windows and doors secured with a pin or extra lock to discourage jimmying;
- Windows to be secured with burglar bars or Polycarbonate & Plexiglas Windows;
- Keep doors and windows clear, post any necessary signs to the side, top or bottom of the display windows to allow maximum visibility into and out of the store;
- Remove expensive merchandise after hours like perfumes and jewellery;
- Make sure interior lighting provide good visibility in the store at all times;
- Outdoor lighting should be even and directed toward the sides of the building, not outward where glare can create hiding places for robbers;

Alarm Systems

- Regularly test your alarm system and armed response times;
- Replace battery at least annually;
- Incorporate teargas dumping system, this is by far the most effective way to combat these types of attacks;

Merchandise

- Intermediate order high-end product, robberies usually occur on the day or the day after receiving merchandise;
- Create secure storage environment for high-end goods and limit available units in shop area;

Center Security

Ensure you establish a close working relationship with you security this goes a long way in improving your overall co-operation when your supplier understand your needs.

Should you wish to discuss improved security measures with one of our Security Consultants kindly contact Angela Venter on angela@quatroholdings.co.za

Regards,



Francois Faber
Managing Director
Quatro Security